Harvest Pointe

NEIGHBORHOOD

Street Parking



Please submit all ACC request online if you would like to make any changes to the exterior of your property. We are no longer able to receive any request in person

Please remember overnight street parking is prohibited. You must park in your driveway or garage. This is a safety hazard and courtesy to all of your neighbors.

ACC Request



Club House Rentals

review and pose a decision for all request.



When off premises of the owner, all animals shall at a minimum be maintained on an appropriate chain, leash or tie not exceeding 6 feet in length, and in the hands of a person who possesses the ability to restrain the animal. Every animal shall be restrained and controlled so as to prevent it from causing property damage.

Upcoming Events



Secure the clubhouse today for your upcoming event, this year's calendar is filling up fast!

Contact Gregg Shafer

770-803-0013 / greggshafer@yahoo.com The cost is now \$75 for the rental and \$50 deposit to be returned post-event.

Pick Up Your Pet's Waste



Spring Community Yard Sale Saturday, March 25th (8 am - 12 noon) If you would like to participate

Contact Reponzell Morris

678-758-9193,/reponzell_morris@hotmail.com.

Next Meeting March 16th, 2023

DON'T MISS OUT ON IMPORTANT UPDATES, JOIN US ONLINE email@harvestpointehoa.com | Next Door App: Harvest Pointe-EW Connector



Submitting an Exterior Change Request

Owners are required to obtain written approval from the ACC/ARC prior to making exterior modifications. The purpose of this is to ensure exterior modifications comply with the communitywide standard and association guidelines. The steps below will assist you with submitting your request to the ACC/ARC for review.

There are two options for submitting these requests.

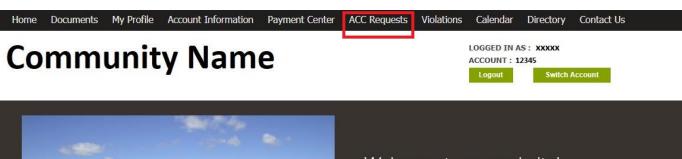
Option I:

1. Login to your account at www.tolleycm.com using one of the Log In options:





2. Once you've logged in, please select "ACC Requests" as shown in the next image.





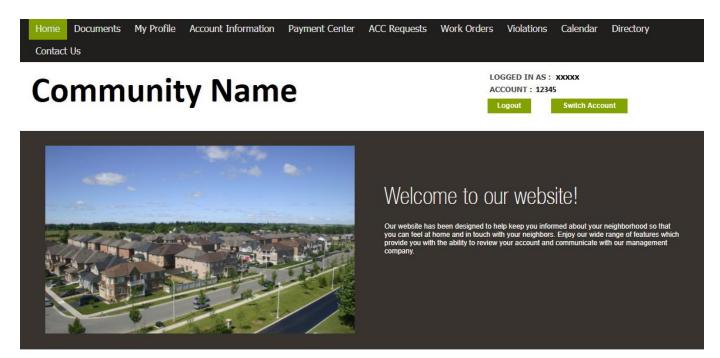
Welcome to our website!

Our website has been designed to help keep you informed about your neighborhood so that you can feel at home and in touch with your neighbors. Enjoy our wide range of features whicl provide you with the ability to review your account and communicate with our management company.



3. Upon selecting ACC Requests, you will be taken to the next page where you can view existing ACC Requests or submit a new ACC Request.

Click the "Add ACC Request" button in order to be directed to the form.



ACC Requests - Exterior Modification Requests

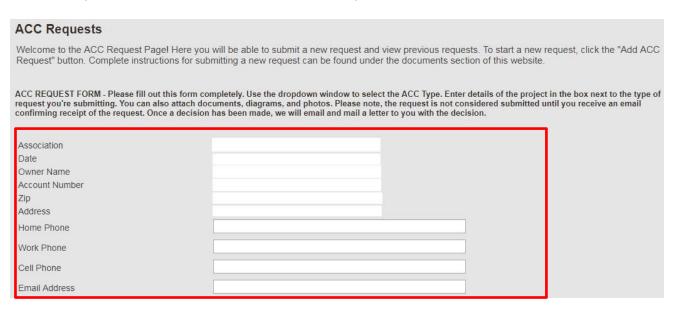
Welcome to the page that makes submitting an EXTERIOR MODIFICATION REQUEST easy! Once a request has been submitted, you can add notes, view decisions and see previous exterior change requests. To start a new request, click the "Add ACC Request" button. For complete instructions on how to submit a new request, please visit the documents section of this website.



BRG-CMgmt



4. Your name, address and community are auto-filled from your profile. However, you will need to add your contact information for each request you submit.



5. Next, please indicate the start and completion date of the project.

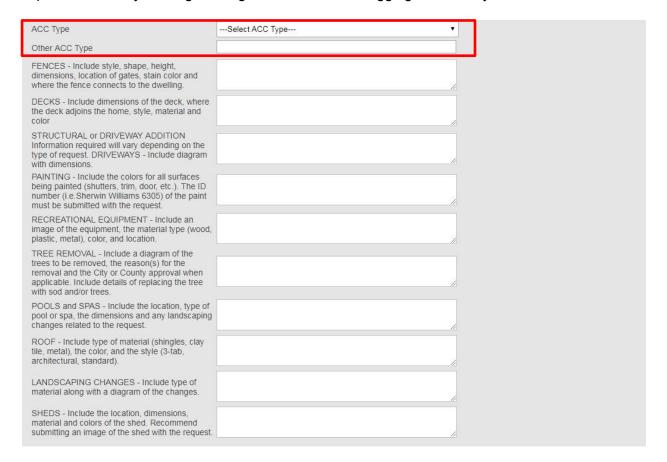
Note: If you are unable to complete the project within the allotted time, you must receive written approval to change the project dates. Please contact acc@tolleycm.com to request an extension.



6. Select the type of request you're submitting. If you don't see an option for your request in the drop-down window, please enter the type of request under "Other ACC Type."



7. Use the box next to the type of request you're submitting to describe the project. We've included descriptions for a few common requests on the left-hand side of the form that advise what should be included with each type of request. If more text space is required you can expand the box by clicking the edge of the box and dragging it out with your cursor.



8. Attach any photos, documents or diagrams that you would like to include with your request.

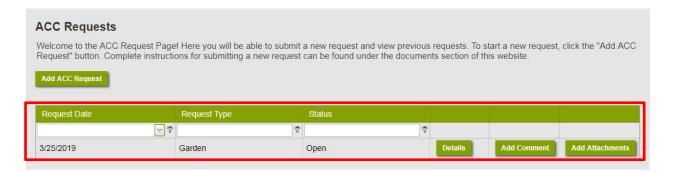




- 9. Next, please review and check the boxes next to the important reminders.
- 10. Finally, click "Submit" in order to send your request to the ARC/ACC for review. Upon submission, you will be reverted to the ACC Requests page where you will now see your ACC Request as OPEN.



Note: Your request is not considered submitted until you receive an email or phone call confirming your request has been received.



11. Approval time frames vary based on the type of request and governing documents of your community.

BRG-CMgmt



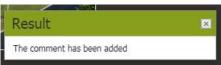
12. Once a decision has been made, you will be notified of the committee's decision via email and a letter will also be mailed to you.

Note: You can return to the ACC Request page to add comments and attachments or view the committee's decision anytime.

Demonstration on how to add a comment to an ACC Request goes as follows:

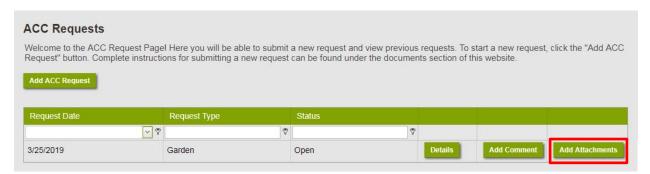








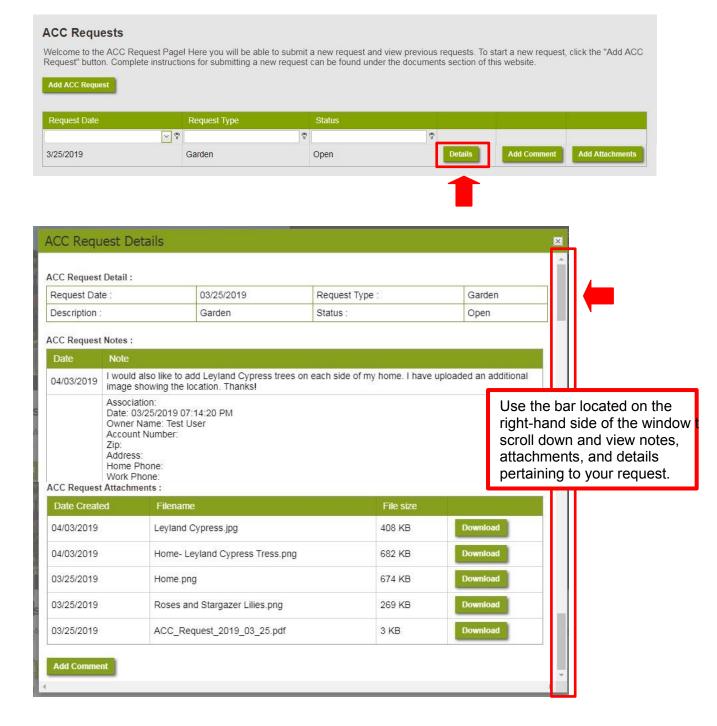
Demonstration on how to upload an attachment to an ACC Request goes as follows:







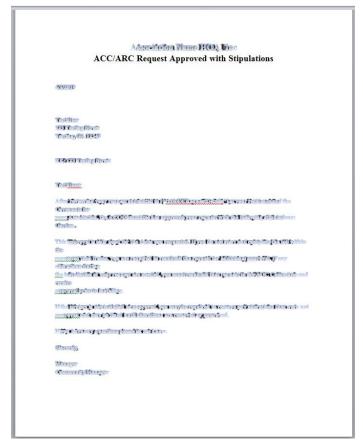
To view existing details regarding your request, you will need to return to the ACC Requests page. Select "Details" and a window will populate as shown in the next image.





You can also download the information you submitted with the request along with the letter informing you of the ACC/ARC's decision.



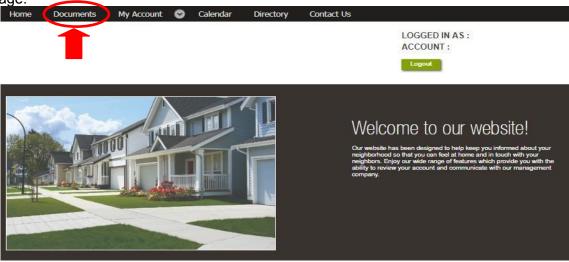


*** If you have issues with this process or have additional questions you may call Tolley Community Management at 770-517-1761 or email ACC@tolleycm.com.



Option II:

 Exterior modification requests can also be submitted via mail or email. The request form can be downloaded by accessing your online account via <u>www.tolleycm.com</u>. Upon logging in, select the "Documents" tab from the bar menu at the top of the page as shown in the next image.



Scroll down to the Document Library and select "ACC Request Forms & Guidelines". The ACC Request Form will be available for download and also any architectural guidelines your community has available for residents, if any.



You can also call our office 770-517-1761 or email ACC@tolleycm.com and we will be happy to mail or email you the request form.